

# A PRACTICAL GUIDE ON RESORT SHUTTLE DURING COVID-19



Dear Guest,

In order to welcome you at the Vale do Lobo Resort with maximum security as well as ensuring the wellbeing of our teams, we have implemented precautionary measures according to available healthcare authority guidelines related to the coronavirus pandemic.

We are committed to providing the highest standards of cleanliness, hygiene and safety for everyone visiting, living or working at the Resort.

**#SAFESTAY**



## RESORT SHUTTLE

The following protective and preventive measures must be observed until further notice by all drivers and clients in order to follow the DGS recommendations:

- Wearing a protective mask is mandatory for staff and clients;
- The front door of the Shuttle remains closed. The driver will not open that door. Clients are asked to get in and out using the rear door.
- The two front seats will not be used to transport clients;
- There will be a limited number of clients per transport;
- Clients are requested to keep social distance as much as possible;
- Clients will be asked to use the antiseptic solution which will be available on the Shuttle;
- Clients will be asked to show their Cards to the drivers and inform them about their Villa number;
- The Resort Shuttle cleaning frequency has been increased.





MANDATORY USE  
OF A PROTECTIVE MASK



THE TWO FRONT SEATS WILL NOT  
BE USED TO TRANSPORT CLIENTS



RESPECT SOCIAL DISTANCE  
THERE WILL BE A LIMITED  
NUMBER OF CLIENTS PER BUS



COVER YOUR NOSE AND  
MOUTH WHENEVER YOU  
COUGH OR SNEEZE



PLEASE SHOW YOUR RM CARD  
TO THE DRIVER AND PROVIDE YOUR  
VILLA NUMBER



WASH OR DESINFECT  
YOUR HANDS FREQUENTLY

If you have temperature, persistent cough or difficulty breathing, please contact Reception at **+351 289 353 320** and stay at your accommodation unit. Contact the National Health Service on **+351 808 24 24 24** and seek further instructions.

Prevention, proactive measures and containment are the most responsible actions to follow. Thank you for your understanding and we wish you an excellent and safe stay.

Vale do Lobo Resort Administration

For more information, please consult: DGS (Direção Geral de Saúde) | WHO (World Health Organization)



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